

First Time Renter Policy

If you are a first-time renter and live within 125 km of the renting location and your booking is not associated with a corporate account, insurance replacement rental or campervan hire, additional identification and payment requirements will apply to your rental.

Requirements

The renter will be required to produce;

- A credit card in the renter's name, along with additional proof of address
- A driver's licence with an address that matches the additional proof of address

Additional proof of address documents may be any 2 of the following, dated within 3 months of the rental date;

- Property Lease Agreement
- Utilities Bill
- Telephone Account
- Letter of Employment
- Any Official Government Paperwork

A pre-authorised amount of \$1,000 will be held on the renter's credit card, at the rental counter, in addition to the cost of the rental, regardless of the liability option selected.



